**HOW COURTS WORK**

**MEDIATION**

**What are the processes involved?**

**In What types of Cases Might Mediation Be Used?**

Answer the following questions after completing the readings:

Vocabulary

***Collective bargaining:*** when a group is assigned to represent the interest of all workers when making a contract with the owners of a business

***zoning****: when laws are made regarding how land can be used*  
***nuisance:*** a constant bother

***child custody:*** where a child resides (with which parent)   
  
1.  What is the first step in a mediation?

2. At what point is the agreement placed in writing?

3. List 5 good examples of how BUSINESSES use mediation?

1.

2.

3.

4.

5.

3. What kind of mediation cases might used by a COMMUNITY to resolve a problem? (Give 3 examples)

1.

2.

3

4. Describe the process that might be used to resolve an dispute between parents over who has custody of their child:

  5. How is mediation used in schools?